Agile

AGILE IN SYMPHERA

We help start new teams, transform the way people work, develop company culture and work with people in agility.

We do not view agility as a business – it is our philosophy of life. Everything we teach and help organizations with, we also live ourselves. Our passion is to help people in organizations and teams experience true, working agility, develop and co-create corporate culture.

Our clients range from top managers to agile team members. We use a wide range of methodologies, frameworks and techniques, but always with maximum common sense and using our best practices, be it agile transformations, starting agile teams or implementing scaled agile.

Download a detailed overview of our Agile services below.

In the text below you will find:

- Overview of Agile trainings
- Overview of Agile consultations
- Examples of our work
- References

If you are interested in more information, please contact us at petr.lev@symphera.com

OVERVIEW OF AGILE TRAININGS

Leading SAFe® *(2 days, certification)*

You will gain all the **knowledge you need to manage and support an agile business transformation** using SAFe and all its principles. You will learn **how to organize agile teams**, the Agile Release Train (ART), **how to implement agile principles** in technical and non-technical teams, and **how to support key agile ceremonies** of each ART. Time is also devoted to the **lean-agile mindset**, **customer orientation**, and the process of implementing an agile transformation.

SAFe® for Teams *(2 days, certification)*

In this course, you will learn how ART works and how it adds value to the entire organization. You will learn **how to decompose features into user stories, learn to plan and execute iterations and plan program increments**. You will understand what a **Continuous Delivery Pipeline** is and how it, along with DevOps, can contribute to the continuous improvement of ART.

SAFe® Product Owner/Product Manager *(2 days, certification)*

This course will introduce participants to the **role of the product owner and product manager** within an organization using SAFe. You will learn how to decompose ideas in the company from portfolio level to user stories, manage program and team backlogs, plan iterations and program increments. You will learn what a Continuous Delivery Pipeline means and how it, along with DevOps, can contribute to the continuous improvement of ART.

SAFe® Scrum Master *(2 days, certification)*

Participants will learn about the **role and function of Scrum Master** in an organization using SAFe and **gain knowledge about scaling agile principles in the context of a team of agile team or the entire company**. Time is also devoted to the role of Scrum Masters in the preparation and execution of program ceremonies, such as the planning of Program Increments (PI), as well as to their role in PI execution.

Introducing SAFe® *(0,5 day, non-certification)*

You will learn about the **SAFe framework and its principles**, which are derived from the principles of Lean product development, systemic thinking, agile development and DevOps. **You will understand scaling Agile principles to the Agile team level**, the Agile Release Train (ART), as well as **to the corporate level**. The workshop will walk you through the key ceremonies implemented at the agile team level.

Introducing SAFe® for Executives *(0,5 day, non-certification)*

Considering whether to use the SAFe framework or looking to get buy-in from the top management? Learn how to **increase your company's competitiveness and efficiency by implementing lean and agile principles** and scaling them to the level of a team of agile teams or corporate level. This workshop will describe the **benefits a company can gain by scaling agile principles**, e. g. using the SAFe framework, the **conditions for successful implementation and recommended steps**.

Value Stream and ART identification WS *(1 day, non-certification)*

In this course we will focus on customers and organizing agile teams, the Agile Release Train (ART), according to value streams, i.e. the flow of value creation for the end customer. You will learn how to **identify operational and development value streams**, and in this guided workshop you will practice how to **plan for the launch of one Value Stream and ART and create a roadmap** for the gradual launch of other ARTs.

Scrum *(0,5/1/2 days - course length depends on agreement, non-certification)*

Learn about the appropriate use of Scrum in the context of project delivery or BAU. You will go through the **entire Scrum process and get hands-on experience** of all the events (stand-up, planning poker, retrospective, demo). At the end of the course, you will be ready to apply the Scrum process and take up the **role of Scrum Master**, **understanding the principles of the Scrum process** in your context and company.

PRINCE2® Agile Foundation *(3 days, certification)*

How to deal with the "buzz word" of today? Incorporate agile elements into project management! Agile is the perfect extension and complement **for every modern project manager**. You will learn the **basic agile methods and principles**, including how to incorporate them into your day-to-day project management.

Agile mind set *(1 day/2 days, non-certification)*

Agile starts with changing mindsets, not processes and structures! **Changing the culture and mindset of the entire organization plays a key role in agile transformation**. It is a **long-term process of changing habits, behaviors and values**. You will learn how to reveal the **essential benefits of working for a customer, user or sponsor**, understand the **importance of teamwork**, plus you will gain a set of practical skills that you can start using immediately.

Agile in the Context of an Enterprise (ACE) *(0,5 day, non-certification)*

Do you encounter a range of agile-related words and concepts in the marketplace that you may understand on their own, but are not quite clear on how they relate to one another, how to connect them, and which part of agility you want to apply within your company and why? The ACE course will **explain the whole picture of agility in the corporation in the form of questions and answers**. You will understand which concepts overlap or mean actually the same thing and which ones build on each other. In other words, "**Connecting the dots**".

Key Principles of Agile Management *(1 day/2 days, non-certification)*

Trainees will learn **core agile principles** that can be used in both project management as well as while working on pure agile delivery. They will become familiar with the **most used agile methods and try them out in practice**. Time is also devoted to discussions with the lecturer regarding the possibilities of using agile in the context of your company.

OVERVIEW OF AGILE CONSULTATIONS

Agile Transformation Management

We will help you **coordinate the entire transformation process** together with setting up operations in accordance with the specific needs of your organization. **We will support agile leaders, effective communication with stakeholders** across the organization and **help line departments** navigate the agile environment and effectively **support agile teams**. We will also support you with **related role-specific training** sessions and workshops.

Agile coaching/mentoring

Our agile coaches can help you **start agile teams, improve how they work, coach roles** such as SM, RTE or PO and help you **adjust non-agile processes**. We can help you get a proper grasp on product management, PO role and product backlog. You will learn how to introduce agility into the organization at the middle and the top management levels.

Setting up Agile Teams

We will help you **introduce agile teams into your organization** and **set them up properly** (select suitable team members, adopt the agile mindset, set up methodologies, conduct training, etc.). We will help teams become multi-disciplinary and self-organized so that they **deliver efficiently and well and are able to solve new and complex problems**.

Agile Assessment

We will assess the **level of agility in all parts of your organization**. We can review the maturity of a **small unit (team)** as well as the level of agile mindset **in the entire organization**. The assessment includes **assessing the maturity of the teams/company, making specific recommendations as well as extensive support and consultation to the assessors** on how to work with the assessment results.

SM & RTE & Other Roles as a Service

We will **provide key roles for each agile level in the organization**, including **best practices from different methodological frameworks** (Scrum, SAFe, PRINCE2 Agile, ...). The **SM** ensures the correct implementation of the methodologies, facilitation and support of the team, helping to set up a functioning environment within the team. **Release Train Engineer - Chief Scrum Master** ensures coordination at the train level, facilitates ceremonies and ascertains effective communication.

Change management

We will support leaders with Change Management that will **support the leadership of the organization in developing the right mindset** and implementing changes in the organization. We will assist in defining a **vision, values, the entire culture** of the organization and a **communication strategy** that ensures **effective stakeholder engagement,** all of which are key to successful change.

EXAMPLES OF OUR WORK

AGILNÍ TRANSFORMACE

BANKING

Rozjetí ARTs (Art Release Train)	6 ARTs
Rozjetí Solution trainu	1 Solution Train
Vybudování efektivních týmů	20 agilních týmů
Podpora při organizaci PI Planning ceremonií	Více než 20 PIP (150 - 400 lidí)
Zavedení AKC (agilního kompetenčního centra)	1 AKC
Týmový assessment	8 agilních týmů
Assessment ARTu	1
Interní metodika SAFe	1
Comunity of Practise – SM, RTE, agilní kouč	3 CoPs

AGILITA

	BANKING	COMMUNICATION	INDUSTRY	E-COMMERCE
Koučink agilních týmů	15 týmů		3 týmy	5 týmů
Koučink change manažeru	3 lídři (top mngt)		B1,B2 manažeři	
Agile role as a service	4x RTE, 1x SM	1x SM	2x PO, 2X SM	
ACE	100 lidí			
Agile mindset	5 týmů	1 tým		
SCRUM	3 týmy	1 tým	4 týmy	
SAFe foundation	80 lidí	40 lidí		
Leading SAFE®	80 lidí			
SAFe® PO/PM	20 lidí			
SAFe® Scrum Master	10 lidí			
SAFE® for Teams	15 lidí			
P2Agile	100 lidí			100 lidí
Product Owner				
Produktový mngt		1 tým		

SYMPHERA ACE® MATURITY RADAR

Zhodnotíme maturitu agility Vašeho agilního týmu a pomůžeme mu nastavit konkrétní rozvojové kroky.
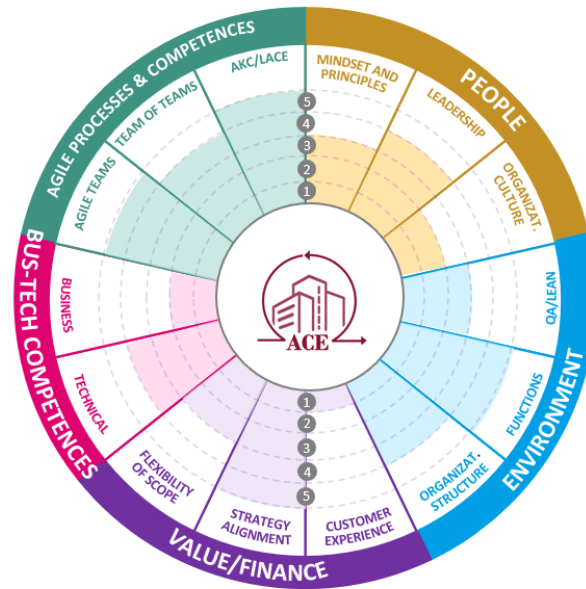
REFERENCES

Petr Janiš

Projectman, Project manager and consultant

I would like to thank you for the excellent Leading SAFe training. Besides understanding SAFe, I will take away lean principles that I want to implement in our company. I am glad that I took this course with a trainer who is the RTE of one of the largest agile trains in the country and who shared his tips and experience during the training. Thanks for the great organization and setting of the course.

Tomáš Holý

Enehano Solutions, Delivery manager

Professionally conducted Leading SAFe training under the auspices of Symphera, which broadened my view of agile approaches to their potential use in larger organizations, even with complex delivery. I need to understand our customers who are implementing SAFe to get the right collaborative setup for Salesforce delivery. The section on lean portfolio management was also interesting for me personally. Thank you.

Roman Větrovský

Komerční banka, Senior Project Manager, Agile Coach

By combining the PRINCE2 and the SCRUM approaches, the PRINCE2 Agile course emphasizes the use of the most appropriate techniques for my work. I can say that the broad professional background of the lecturer was a great help during the course and allowed us to consult on specific situations and, for me personally, perhaps broadened my view of working with agile teams. Thank you to the whole Symphera team.

Symphera

... there is a better way

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Symphera is a training and consultancy company focusing on Project Management.

We bring experience to our clients. This experience is combined with a world-wide recognized standards and best practice. We constantly explore the better way in delivering projects and mastering the ways of teaching it.

Symphera provides training and consultancy services in many European countries and has already trained hundreds of Project Managers. We have trained the PRINCE2® methodology, which has become a Project Management standard, in the Czech Republic, Slovakia, Germany, Belgium, Netherlands, Denmark, UK and other countries. Our clients include: ČSOB, ING, CBRE, CETELEM, ČS, Equa bank, AXA, Citibank Europe plc, Acision, Logica / CGI, Oracle, HEWLETT-PACKARD, IBM, Ness Technologies, Datasys, Atos IT Solutions and Services, Capgemini, Kapsch, Fujitsu Siemens, ERICSSON, SOFTIP, T-Mobile, T-Systems, Vodafone, Orange, France Telecom, Deutsche Telecom AG, Deloitte, PricewaterhouseCoopers, KPMG, DHL, RadioFreeEurope, Ostrava Teaching Hospital, Kvados, AVX, ARBES Technologies, ALEF NULA, ALGOTECH, 3M Česko, CEITEC, Economia, McDonald´s, MAKRO Cash & Carry ČR, Kraft Foods CR, Kaufland DE, TNT Express, FTV Prima, Slovenský plynárenský priemysel, EVRAZ VÍTKOVICE STEEL and many other companies.